

# Parental controls guide

# Vodafone guide

## Parental Controls information

### Type of guide

Broadband & mobile networks

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### Features and Benefits

Vodafone Content Control allows you to block content when the device is using the mobile network out of the home (the default is 18+). In addition they also offer the [Vodafone Guardian App](#) for Android devices, allowing you to control the calls and texts.

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### What specific content can I restrict?



Anonymizers



Call & Texts



Chatting



Innapropriate content

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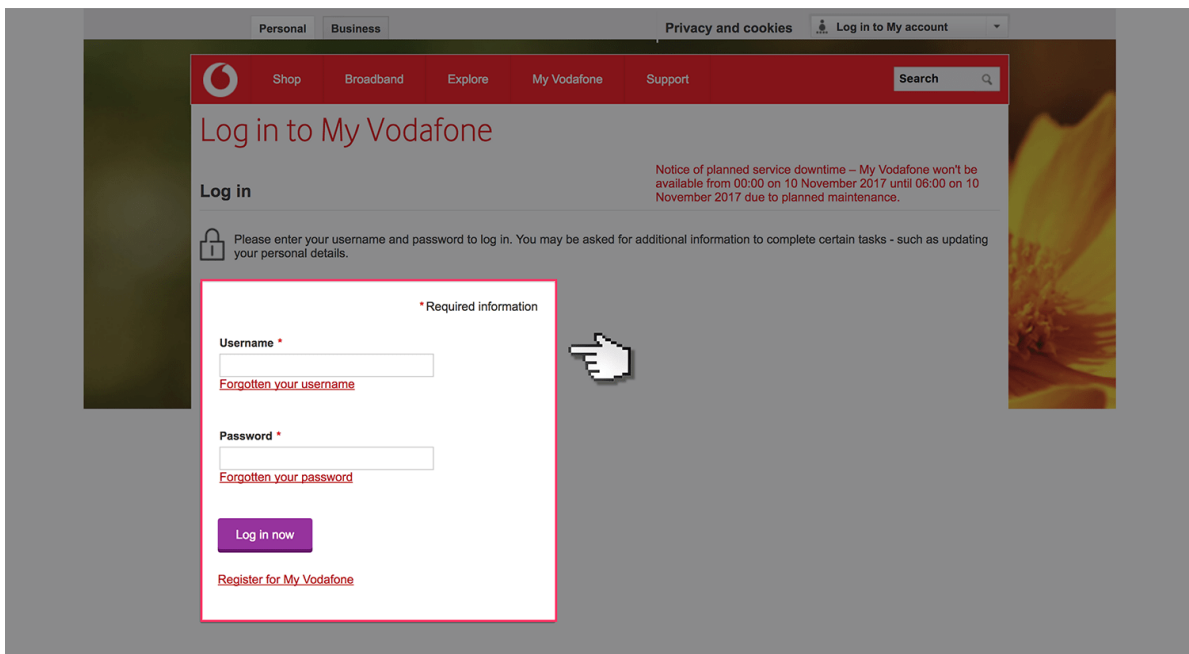
### What do I need?

A credit card to verify you're over 18. A My Vodafone account (username and password)  
If you haven't signed up, you will need a contact email address, mobile number and Vodafone account number.

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Go to Vodafone.co.uk and log into My Vodafone using your Username and Password. If you haven't got an account click the 'Register now' Button.

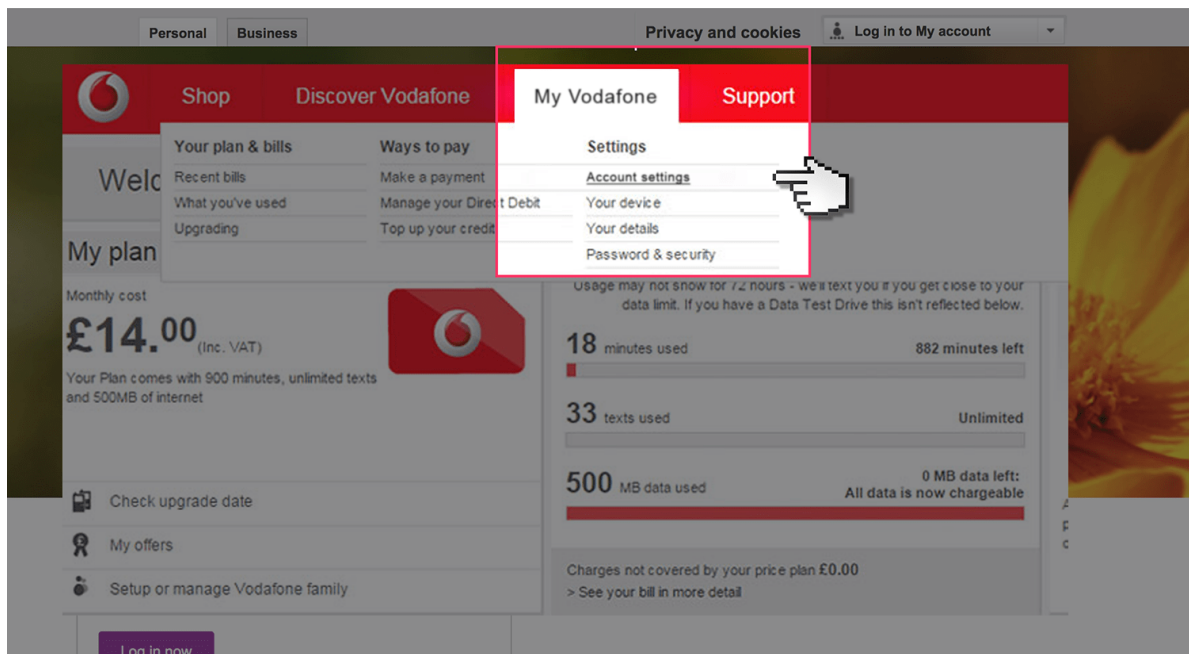


The screenshot shows the Vodafone website's login page. At the top, there are navigation links for 'Personal', 'Business', 'Privacy and cookies', and 'Log in to My account'. Below this is a red navigation bar with 'Shop', 'Broadband', 'Explore', 'My Vodafone', and 'Support', along with a search bar. The main heading is 'Log in to My Vodafone'. A notice of planned service downtime is visible on the right. The login section includes a lock icon and a message: 'Please enter your username and password to log in. You may be asked for additional information to complete certain tasks - such as updating your personal details.' A white box highlights the login form, which contains fields for 'Username \*' and 'Password \*', both with 'Forgotten your [username/password]' links. A 'Log in now' button and a 'Register for My Vodafone' link are also present. A hand cursor is pointing at the 'Log in now' button.

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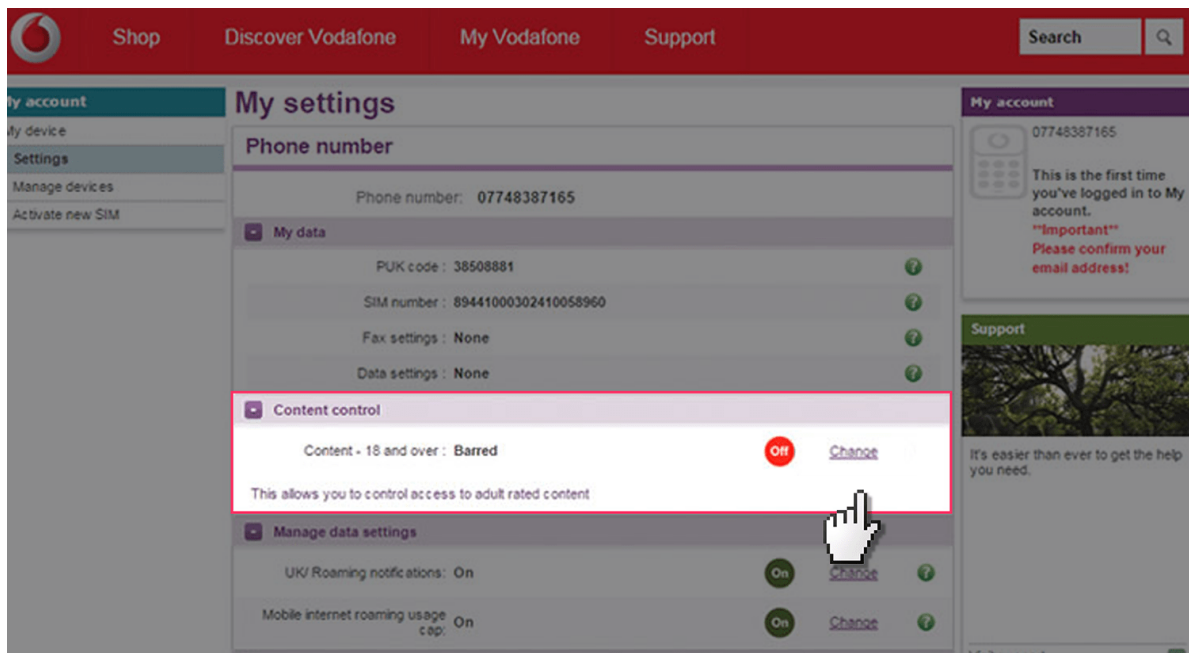
Hover over the 'My Vodafone' tab and click on 'Account settings'.



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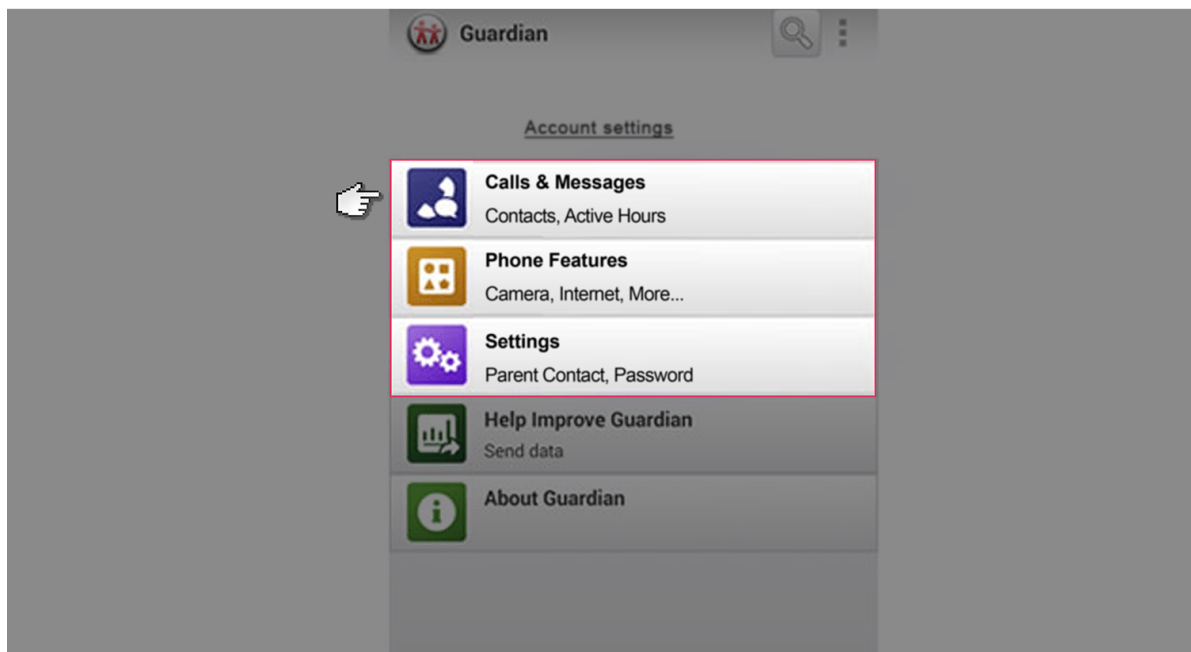
Scroll down to the 'Content control' section and then click on 'Change'. A confirmation will be sent to confirm the changes, and you may need to switch the handset off and on to ensure the change is registered.



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If your child has an android smartphone, download the 'Vodafone Guardian App' from the Google Play Store'.



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- Customise settings to protect your child's phone, then add a 'Password' to prevent changes and a 'Parent Contact' to notify you of any emergency calls.

